



# Replacement Instructions

## CKG5 & CGAC10

**Please ensure you have read the instructions and that no parts are missing prior to installation.**

**Please note**

The approximate life of your filter is one year and will vary depending on several factors, i.e. manufacturers recommendation, amount of water being used through the filter, turbid water supply, amount of sediment in the water etc. If the flow through the filter decreases or water taste deteriorates it may be time to replace the filter.

How do you know when it's time to replace your cartridge? We place your name in our records; this allows us to remember when you received your new cartridge. We will then remind you when it is time to replace it.

**For support please phone our technical support team on 0800 787 342**

**Step one**

Turn water supply off at tapping valve or main water supply. Tapping valve is the fitting used to connect purifier to water pipe.

**Step two**

After turning the tapping valve off, turn on the purifier tap until the flow of water stops. This will confirm that your water has been turned off at the tapping valve, and relieves the water pressure enabling the quick connect fittings to be easily removed from the tubing. Remove tubing from housing by pushing in on small ring and pulling on tubing at each end of the housing top. Now simply follow the instructions below.

**Step three**

Turn housing upside down and unscrew base from top so cartridge may be removed (unless it is wall mounted on a bracket).

**Step four**

Drain water from housing, and then remove the old cartridge.

**Step five**

Wash out inside of housing with hot water and a small amount of normal dishwashing liquid if required. Ensure that the housing is rinsed well to remove any soap residue.

**Step six**

Remove protective wrapping from the cartridge and place into the housing. The direction of new cartridge is shown in the picture to the right.

**Step seven**

Before fitting the base and top together: Lubricate the O-ring with some vaseline or vegetable oil. This will help to seal the unit. Make sure the housing O-ring is in place and not creased or buckled before screwing together tightly.

**Step eight**

Re-connect housing to water supply, turn supply on and run filter for approximately 5 minutes to activate the cartridge. The water may have a milky look for the first few hours; this is due to millions of air bubbles being forced from the carbon.

